# boostlingo Pricing



# boostlingo

#### **GLOBAL BASED Resources**

Over the Phone Interpreting
Spanish \$0.59 per minute
All Other Spoken Languages \$0.69 per minute

#### **Video Remote Interpreting**

Spanish \$0.64 per minute
All Other Spoken Languages \$0.76 per minute
Indigenous Mayan Languages \$2.30 per minute, preschedule only
American Sign Language \$1.20 per minute

#### **US BASED Resources**

Over the Phone Interpreting Spanish \$0.76 per minute All Other Spoken Languages \$0.89 per minute

#### Video Remote Intepreting

Spanish \$0.79 per minute All Other Spoken Languages \$0.95 per minute American Sign Language \$1.45 per minute

\*Boostlingo reserves the right to offer local pricing options to agencies based their specific requirements and as outlined in the Master Agreement



## **Ancillary Services for OPI & VRI**

Services	Rate	Additional Terms	
Toll Free IVR Calls	\$0.02/minute	Optional service for Toll Free Phone Number	
Pre-Scheduled Certified Deaf Interpreter (CDI) - ASL	\$2.50/minute	Must be pre-scheduled, one-hour minimum. Additional time beyond scheduled duration will be billed per minute. 24-hour written notice required for cancellation. 24-hour written notice required for cancellation. Missed appointments without sufficient notice will be charged the entire pre-scheduled fee.	
ASL Pre-Scheduled Call	\$1.65/minute (Mon-Fri 8am-8pm EST) \$1.95/minute (after-hours and rush requests)	48-hour notice required for pre-scheduled calls	
Spoken Pre-Scheduled	\$1.20/minute (Mon-Fri 8am-8pm EST) \$1.35/minute (after-hours and rush requests)	48-hour notice required for pre-scheduled calls	
Audio Conference Calling	\$0.75 per call	Audio Conference Calling for up to 4 parties billed per call	
Video Conference Calling	\$0.75 per call	Video Conference Calling for up to 4 parties billed per call	
Direct Dial Feature	\$2.00 per number per month	50 Direct Dial numbers included. Fee applies for additional direct dial numbers	



# Boostlingo IMS | Pricing

Plans					
Package	Starter	Standard	Plus	Premium	
Monthly Subscription Cost	\$395	\$595	\$995	\$1,995	
		Terms			
Initial Term	3 Months	3 Months	3 Months	Custom	
		Features			
Number of Users	25	Unlimited	Unlimited	Unlimited	
Dedicated Account Manager	✓	✓	✓	✓	
Implementation/Onboarding**	Basic	Full	Full	Full	
Additional Training (per hour)	\$150	\$135	\$125	\$100	
Technical Support	E-mail	Full	Full	Full	
QuickBooks Integration	\$50/month	✓	✓	✓	
Regional IVR Number*	X	✓	✓	✓	
US Toll Free Number IVR (1-800)	X	\$0.02/minute	\$0.02/minute	\$0.02/minute	
API Access	X	X	✓	✓	
Zoom Integration Access*	X	✓	✓	✓	
SMS Feature	\$25/month	✓	✓	✓	
SMS (per Message)	\$0.03	\$0.025	\$0.02	\$0.015	
Direct Dial (DID) Feature*	✓	✓	✓	✓	
Free Direct Dial #'s Included	0	0	Up to 50	Up to 200	
Additional DID #'s Pricing	\$5.00/month	\$3.00/month	\$2.00/month	\$1.00/month	
Usage - Appointments					
Scheduled Jobs/Appts	200 free/month	500 free/month	1,200 free/month	3000 free/month	
Cost per Job/Appt after	\$1.10/appt	\$0.85/appt	\$0.75/appt	\$0.65/appt	
	Usage –	Remote Interpretation			
Internal Call Routing	\$0.16/minute	\$0.12/minute	\$0.10/minute	\$0.07/minute	
Conference Calling (Audio & Video – Includes Direct Connect Conferencing)	\$1.50/call	\$1.25/call	\$1.00/call	\$0.75/call	

Custom packages can exceed the \$1995 threshold and would need to be scoped at an individual agency level.

Translation Pricing\* | Per word rates\*\*



### **Boostlingo IMS | Pricing**

Spanish: \$0.12

Chinese (Mandarin and Cantonese): \$0.16

French: \$0.14

French Canadian: \$0.16

Japanese: \$0.17 Korean: \$0.17 Russian: \$0.16 Vietnamese: \$0.15 Armenian: \$0.16

Cambodian, (Khmer): \$0.16

Dari: \$0.13 German: \$0.16 Gujarati: \$0.15

Haitian Creole: \$0.13 Italian: \$0.14

Polish: \$0.16 Portuguese: \$0.15 BZ Portuguese: \$0.15

Tagalog: \$0.15 Thai: \$0.16 Ukrainian: \$0.16 Arabic: \$0.14 Amharic: \$0.15 Somali: \$0.13 Ukrainian: \$0.16

10:06 Farsi: \$0.15 Turkish: \$0.16

#### **Project Management Fee:**

7% of total project Value

Proofreading \$35 per hour, we can price this at a per-word level as well

Desktop Publishing \$50 per hour

Boostlingo does offer custom workflow options, that include Machine Translation based workflows. These would be quoted at a local level and on a as needed basis.

<sup>\*-</sup> Languages or language pairs not listed in the per-language per-word pricing matrix will be quoted on an as needed project-level basis.

<sup>\*\* -</sup>All rates are based on English-US as source language

<sup>-</sup> Per-word rates are based on source word counts of each matched segment category, assuming that source files are editable.



### **Boostlingo Event Rates**

	Small Event	Medium Event	Large Event	
	Max 50 participants Max 3 languages	Max 500 participants Max 6 languages	Max 1000 participants Max 12 languages	
	AI captioning multilingual AI interpretation All integrations included Events platform			
Hourly price	\$85	\$119	\$189	
10-hours package*	\$80 /hour	\$109 /hour	\$175 /hour	
20-hours package*	\$75 /hour	\$99 /hour	\$155 /hour	
30-hours package*	\$65 /hour	\$89 /hour	\$130 /hour	
52-hours – Church plan*	\$50 /hour	\$79 /hour	\$109 /hour	
ADD ONS				
Live Tech Support (per hour)		\$89		
Additional 500 participants (per hour)	NA	NA	\$95	
Additional languages (per hour)	NA	NA	\$20	
Human interpretation		See Next Page		
Multilingual recording (per hour)		\$25		
RTPM Streaming (per hour)		\$125		
China Access (per hour)	\$20			
BoostMIXER – Onsite HW integration (per hour)	\$15			
Live Training	\$89 (First hour included)			
Moderation service for your event	\$600 (half-day) \$800 (full-day)			
Onsite Support	\$500/day + travel & accommodation			

<sup>\*</sup>Packages are pre-paid and valid for 12 months from activation

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### **Interpretation Service Rates**

Remote Simultaneous Interpretation (RSI) Rates				
Interpreter Tier	One Hour	Two Hours	Half-Day (Up to 4 hours)	Full-Day (Up to 8 hours)
Tier 1:	\$350	\$800	\$1,000	\$1,750
Tier 2:	\$400	\$800	\$1,200	\$2,000
Tier 3:	\$450	\$900	\$1,350	\$2,250
Tier 4:	\$500	\$1,000	\$1,500	\$2,500
Tier 5:	\$750	\$1,500	\$2,250	\$3,750

Interpretation Add-Ons				
Coordination Fee In case you need assistance with setting up interpretation feature on 3 <sup>rd</sup> party platforms (e.g. Zoom, MS Teams) or live dubbing services support	\$75			
<b>Rush Fee</b> Booking of interpretation services under 48 hours' notice from the event starting time	20% of interpretation fees			
Interpretation Recording Copyright protection for interpreting services	20% of interpretation fees			

- •! All events over 1 hour are priced already to include two interpreters
- •! For events above 8 hours, the hourly fee is charged as overage
- •! For language combinations that do not include English, please check with the Sales or Account Management Team



## **Language Tier List**

Tier 1	Tier 2	Tier 3	Tier 4	Tier 5
Spanish (Latin America)	Spanish (Spain)	Farsi / Persian	Basque	Cantonese
	Albanian	French (Canadian)	Estonian	Danish
	Arabic	Georgian	Flemish	Dutch
	ASL	Hindi	German	Finnish
	Bengali	Hungarian	Hebrew	Norwegian
	Bosnian	Indonesian	Japanese	Swedish
	Bulgarian	Khmer / Cambodian	Korean	
	Croatian	Latvian	Macedonian	
	Czech	Lithuanian	Mandarin (Taiwan)	
	Dari	Mandarin (China)	Slovenian	
	French (General)	Malay	Thai	
	Greek	Nepali	Welsh	
	Gujarati	Polish		
	Italian	Portuguese		
	Kannada	Punjabi		
	LSM	Tagalog		
	Oria	Turkish		
	Pashto	Vietnamese		
	Romanian	Ukrainian		
	Russian			
	Serbian			
	Sinhala			
	Slovak			
	Swahili			
	Tamil			



### **Al Pro-On Demand Interpretation**

#### Al Caption Services (130+ languages)

- · Al Speech Translation Services, including spoken translations and real-time captioning
- Al assistance with note summaries and glossaries

#### All pricing tiers include:

- Al Integration
- Captioning
- Translation

Tier	ier Detail	
Notetaker	5-day retention 3 participants 60 min max	\$9.95/user
Team	30-day retention 20 participants 120 min max	\$19.95/user
Enterprise	Unlimited retention Unlimited participants Unlimited session	Custom Quote

#### **Event Rates**

Event Size	Small Event	Medium Event	Large Event
Limitations	Max 50 / 3 langs	Max 500 / 6 langs	Max 1000 / 12 Events
Hourly Price	\$85.00	\$119.00	\$189.00
10 Hour Package	\$80.00/hour	\$109.00/hour	\$175.00/hour
20 Hour Package	\$75.00/hour	\$99.00/hour	\$155.00/hour
30 Hour Package	\$50.00/hour	\$79.00/hour	\$109.00/hour

#### **Add Ons**

Service	Rate	
Live Tech Support (per hour)	\$89.00	
Additional 500 participants (per hour)	N/A (S/M), \$95.00 (L)	
Additional languages (per hour)	N/A (S/M), \$20.00 (L)	
Human Interpretation	Pricing Upon Request	
Multilingual Recording (per hour)	\$25.00	
RTPM Streaming (per hour)	\$125.00	
China Access (per hour)	\$20.00	
BoostMIXER - onsite HW integration	\$15.00	
Live Training	\$89.00 (first hour included)	
Moderation Service	\$600.00 (half day), \$800.00 (full day)	
Onsite Support	\$500.00/day + travel & accommodation	